

Date: Wednesday, 13th September 2023  
Our Ref: MB/CM FOI 5929

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**Re: Freedom of Information Request FOI 5929**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 13th September 2023.

Your request was as follows:

I am writing to request information under the Freedom of Information Act regarding pest control measures at your NHS Trust's hospital sites over the last five years.

Specifically, I would like to obtain the following data:

> The total number of times exterminators or pest control services were called at each hospital between 2018 and 2023 to date.

The Walton Centre NHS Foundation Trust has had 51 call outs for pest control between 2018 and 2023 to date.

> A detailed breakdown of the reasons or specific pest issues that led to the calls for exterminators during this period and the actions exterminators and pest control took to remedy this.

We do not have detailed breakdowns but the sub categories for call outs are as follows:

- Guano removal
- Supply of glue boards
- Netting replacement/repair
- Bird spiking replacement/repair
- Spray treatment
- Clean and sanitisation
- Wasp treatment
- Remove nesting material
- Pest removal

> The total cost incurred, broken down by hospital, for pest control services, including the costs of removing pests, shooting pigeons, and other related expenses in the timeframe.

The total cost for pest control services for the WCFT is £36,993.

Please see our response above in [blue](#).

**Re-Use of Public Sector Information**



All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5929 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**